

Used Electric Vehicle Incentive Program FAQ

Claiming Your Incentive

Q: Who qualifies for the incentive?

A: Any driver who purchases and registers a used electric vehicle in Ontario qualifies. All applicants are required to attend a Used EV Incentive webinar. Visit [Plug'n Drive's Events Calendar](#) to find and register for an upcoming webinar.

Q: What vehicles qualify?

A: All vehicles must meet the following conditions:

- Be a used fully electric or plug-in hybrid electric vehicle
- Be purchased on or after April 14, 2019
- Have a re-sale sticker price below \$50,000 CDN
- Be registered and insured in Ontario

If a used electric vehicle changes ownership additional times, it must be registered and insured under the current owner for at least one year before being eligible a second time.

Q: How much money can I get?

A: Used **fully electric cars** qualify for **\$1,000** and used **plug-in hybrids** qualify for **\$500**.

Q: How do I claim my incentive?

A: After attending the Used EV Incentive webinar, you will be emailed a certificate of completion. After purchasing your used EV, send copies of the following documents to usedEVincentive@plugndrive.ca:

- Bill of Sale
- Proof of Insurance
- Vehicle Registration
- Webinar Certificate

The name and address of the recipient must be consistent across all four documents.

Q: Am I still eligible if I buy my EV before attending the webinar?

A: Yes. It does not matter in what order you purchase your EV and attend the webinar, so long as the purchase is made on or after April 14, 2019 and within one year of attending the webinar.

Q: Can I attend the webinar and apply for the incentive on someone else's behalf?

A: No. The person whose name will be on the vehicle's insurance and registration and who will be receiving the incentive must register and attend the webinar using their name and email address. This includes couples who are married or in common law relationships, regardless of whether the vehicle is considered a shared asset.



Q: Can I apply for more than one incentive?

A: No. The Used EV Incentive is limited to one per person. For households that have more than one used electric vehicle, each vehicle must be registered and insured under a different name to qualify for the program.

Q: What if I buy a second used EV, can I apply to the program again?

A: No. The Used EV Incentive is limited to one per person.

Q: Is there a deadline to apply?

A: Yes. You must apply within one year of attending the webinar.

Q: When does the program end?

A: The program does not have a specific end date and will continue for as long as funding is available. That said, once the funding ends, the program ends, so we encourage you to apply sooner rather than later. We do not have an estimate as to when the funding will expire.

Q: Can I apply if I live outside of Ontario?

A: No. This incentive is only available to Ontario drivers.

Webinar

Q: How do I register for the webinar?

A: Visit [Plug'n Drive's Events Calendar](#) for upcoming webinars. Note that you cannot register for the webinar on someone else's behalf. The individual who will be purchasing the EV and applying to the incentive must register using their name and email address.

Q: What is the webinar about?

A: The environmental and economic benefits of electric transportation, how to decide whether a fully electric or plug-in hybrid electric car is for you and things to consider when shopping for a used EV.

Q: I am already an EV driver. Do I really need to take the webinar?

A: Yes. We understand that, as an EV driver, you may be familiar with some of the content, but Plug'n Drive must fulfill our primary mandate of public education and outreach. Some of the content may be new to you, so it is a worthwhile experience.

Purchasing Your Used EV

Q: Where can I find a used EV?

A: Your local dealership may have some used EV inventory and there are many classifieds websites that can help you browse availability. In Canada, the two most popular used car platforms are [autoTRADER](#) and [Kijiji](#). These websites have only been provided here as a resource and do not reflect any ongoing business relationships with Plug'n Drive.



Q: If I purchase my EV from a private seller, am I still eligible?

A: Yes. Though you must still provide the necessary documents (bill of sale, proof of insurance, vehicle registration, webinar certificate).

Q: Can I purchase my EV outside of Ontario?

A: Yes. You can purchase your vehicle from anywhere, so long as you register and insure it in Ontario.

Q: I am currently leasing an EV. If I buy out the lease, do I qualify?

A: Yes. Note, that extending or renewing your lease does not qualify. You must purchase the car to receive the incentive.

Q: If I take over someone else's lease, do I qualify?

A: No. Vehicles that are still on lease do not qualify.

General Program Questions

Q: Who is funding this?

A: This program is brought to you by Plug'n Drive, in collaboration with Clean Air Partnership, and made possible through the financial support of the M.H. Brigham Foundation. This is not a government-funded incentive.

Q: Where can I get additional information?

A: All information about the Used EV Incentive is available at plugndrive.ca/used-electric-vehicles. You can also email usedEVincentive@plugndrive.ca with any questions.