



Scrappage Incentive FAQ

On February 1, 2020, PND is launching a new incentive program to complement the used EV incentive currently in place. This incentive is for scrapping an old gas car AND buying a used EV. If a person does both, they get \$2000 (in other words, \$1000 for Used EV incentive and \$1000 for scrap it incentive).

Q: How do I get the incentive?

A: First the person must qualify for both incentives. We prefer that they pursue the used EV incentive first. That is, take the EV 101 seminar, test drive an EV at the EV Discovery Centre or at a PND road show event and buy a used EV within up-to one year of taking the seminar. The person should be scrapping the car at the same time as buying the used EV.

Q: I bought a used EV through your program already. Can I now scrap a gas car and still get my additional \$1000?

A: Yes. In general, the scrapping of the car cannot predate the program start date of February 1, 2020. However, we will make an exception for people who already received or have submitted the paperwork for our used EV incentive between April 14, 2019 and February 1, 2020 and still have a gas car that they own to scrap. However, the person who bought the used EV must still meet all the criteria of the scrap it incentive.

Q: What are the rules for scrapping a gas car?

A: The car needs to be an internal combustion engine driven vehicle, operable and currently insured (in Ontario) by the same person who is buying the used EV. This ownership and insurance cannot just have been purchased in order to qualify – it must be pre-existing for at least 6 months. The car needs to be registered in Ontario.

Q: Is there a deadline for me to apply?

A: Yes. You must apply within up-to one year of taking the Used EV 101 seminar in order to qualify for the used EV incentive and a person can only claim the scrappage incentive if they have also qualified for the used EV incentive.

Q: When does the program end?

A: The program does not have a specific end date and will continue so long as funding is available. That said, once the funding ends, the program ends, so we encourage you to apply sooner rather than later. At this time, we don't have a good idea of how long the funding will last.



Q: Can I scrap my car before I take the seminar and test drive for the used EV incentive?

A: We don't recommend it because only people who qualify for the used EV incentive will qualify for the scrappage incentive. Best approach is to complete the steps for the used EV incentive first to ensure that you will be able to take advantage of the scrappage incentive.

Q: How do I apply?

A: There is an online application process. Please go to carheaven.ca and click 'donate a vehicle' at the top right. You will be asked to fill in certain information about your 'clunker' to be scrapped. The third stage of registration will ask "choose a charity". At this stage, select "PNDScrappage". This is very important. **If you do not choose PNDScrappage you will not qualify for the \$1,000 incentive.**

Q: What information will be requested?

A: Check out the link, provided above, but the information required will, at a minimum, include:

- a. Vehicle owner name, address, email, telephone;
- b. Vehicle location, VIN, year, make, model, odometer reading, colour, condition or description (ie, running, missing or damaged parts, reason for scrappage, accessible to a tow truck), date vehicle is available, contact information to retrieve the vehicle if different than the owner;
- c. Owner will be asked to 'sign off' electronically that the vehicle is operable and insured in Ontario; and
- d. You may be asked to participate in a short survey.

Q: Do I have to bring the car somewhere? Will it cost me anything to get it taken away?

A: No and No. Once you have provided the required information into our online portal, and the vehicle is deemed eligible, the recycler will contact you to pick up the vehicle at no cost to you. The time from when you enter the information and receive a call is likely to be at least a week, at most two weeks.

Q: How can I be sure my car qualifies?

A: In general, any operable, insured car registered to the person receiving the used EV rebate will qualify. However, recyclers reserve the right to refuse any vehicle deemed to be outside of the eligibility requirements. This may include vehicles which are inoperable, not easily accessible; have no wheels or have flat tires; are full of garbage, not complete or stripped; if the vehicle location and/or condition represents a danger to the tow truck driver; if the owner does not have registration or proof of ownership; if there is no authorized representative present; or for any other reason determined at the sole discretion of the recycler.



Q: What will happen to my car after it is taken away?

A: The car will be scrapped and cannot be returned to the road. Recyclers participating in the program are Members of the Automotive Recyclers of Canada (ARC) association. All of ARC's vehicle retirement programs will ensure that any vehicle collected will be responsibly recycled and the VIN retired. Vehicles entering the program will be marked as Irreparable and cannot be re-sold or re-used in any form. The recyclers that participate must be successfully audited to the national Canadian Auto Recyclers Environmental Code (CAREC) and maintain at least a 75% score for the duration of their participation www.carec.ca. Once we receive notification that the vehicle has been scrapped, we can issue the incentive cheque.

Q: How long will it take for me to get my cheque?

A: Please allow 4-6 weeks from the date you are approved for the funding until your cheque arrives. Your cheque for the used EV incentive of \$1,000 will be issued separately from the \$1,000 scrappage cheque as there will be timing differences between purchase of a used EV and scrapping your vehicle.

Q: What if I don't qualify for the EV incentive – can I still scrap my car responsibly?

A: ARC runs two programs that will help you retire your vehicle responsibly – Retire Your Ride (www.retireyourride.ca) where Members bid on your vehicle and you can receive a cheque for its scrap value; and Car Heaven (www.carheaven.ca) and select a charity other than "PNDScrappage" – you can receive a tax receipt for the vehicles scrap value.

General Program Questions

Q: Who is funding this?

A: This program is brought to you by Plug'n Drive, in collaboration with Clean Air Partnership, and made possible through the financial support of the M.H. Brigham Foundation. This is a privately funded incentive and not a government-funded initiative.

Q: Where can I get additional information about the incentive?

A: All information about both the Used EV incentive and the Scrap It incentive is available at plugndrive.ca/used-electric-vehicles. You can also email usedEVincentive@plugndrive.ca with questions.